



Position: Assistant Director, Rapid Re-Housing

Location: New York, NY

Reports to: Program Director, RRH

Hours: Full-time, 40 hours per week, some evenings/weekends required

About Jericho Project

Jericho Project is a nationally-acclaimed nonprofit ending homelessness at its roots by enabling homeless individuals and families to attain quality housing, employment and mental and physical health services. The 36-year-old nonprofit serves over 2,500 individuals, including 700 veterans, annually. Jericho has been a key partner in New York City's initiative to end veterans' homelessness, and is leading bold, innovative strategies to do the same for families and young adults.

Our programs touch four cornerstones of a person's life: housing, employment, wellness and family stability. We create a culture of "moving on" through a foundation of housing and supportive services provided by expert program specialists and case managers.

We have over 400 units of supportive housing including 8 residences in the Bronx and Harlem, as well as scatter-site apartments throughout NYC.

About the Position

Jericho Project is seeking an experienced and driven Assistant Director for its Rapid Re-Housing program. This should be a highly-skilled, client centered individual. This position will be responsible for the overall management of the program and should have an interdependent approach to human services, veteran and military affairs, LGBTQ issues, team building, clinical work, and casework.

Responsibilities:

- Supervise, team-build, coach, and train case management staff.
- Develop staff's competencies in client engagement, case management, assessment, service plans, crisis intervention, housing placement, outreach, and referral resources.
- Ensure accuracy of and timely completion of required case documentation. Ensure housing stability plans and goals are implemented as written and updated as needed.
- Ensure case managers meet data quality requirements. Review and audit case records that are entered into Jericho Project's electronic case management system to ensure adherence to documentation and data standards, along with eligibility requirements.
- Monitor outcome goals for enrollments, discharges, housing placement, increases in income, and other program deliverables.
- Oversee the assessments of benefits and entitlements for participants. Complete SSI/SSDI Outreach, Access & Recovery Initiative (SOAR) applications and track outcomes.
- Work closely with Workforce Opportunities staff to promote employment.
- Work closely with Case Managers to assess participants' need for Financial Assistance and review completed requests.
- Provide support and assistance with mediating conflicts between participants and roommates or landlord.
- Participate in the intake and orientation process of new program participants.
- Develop outreach strategies to target eligible homeless veterans and young adults (single and families). Develop and maintain positive relationships in the community

with DHS, HRA, DVS, CoC, VA, and other community providers to ensure enrollment targets are met.

- Cooperate with other community organizations and stakeholders in the development of long-term plans for participants. Develop and maintain positive relationships with community providers to coordinate referrals and service delivery.
- Expertise in evidence based practices such as Motivational Interviewing, Critical Time Intervention, Trauma Informed Care, Positive Youth Development, and Harm Reduction. Ensure staff is implementing these practices to enhance their engagement and intervention techniques.
- Provide crisis intervention as needed.
- Participate and lead programming/clinical supervision, case conferences, staff meetings, and trainings.
- Ensure assigned staff's compliance with HUD and agency time and attendance policy. Enter staff edits into timekeeping system as needed and approve timecards and activity logs.
- Complete and maintain all required internal and external reports.
- Assist in the recruitment, selection, training and orientation of new employees.
- Participate in community initiatives to fulfill Jericho Project's mission of ending homelessness.
- Carry out other duties as assigned by Program Director or Managing Program Director.

Requirements:

- Master's degree in social work, mental health counseling, or psychology required.
- Supervisory and/or management experience preferred.
- Must have experience working in homelessness, substance abuse, mental health and/or trauma settings.
- Experience with veterans/military, young adults, and/or LGBTQ populations preferred.
- Must possess superior leadership, critical thinking, written, and verbal skills.
- Must be well-organized and possess superior written and verbal skills.
- Must be able to work in a team oriented setting.
- Personable and able to work within a client/customer service framework.
- Knowledge of VA, HRA, Social Security, and other public benefits and entitlements.
- Proficient use of Microsoft Office Suite programs.

*****Veterans are strongly encouraged to apply*****

Compensation:

Salary is commensurate with experience. Jericho Project offers a comprehensive benefits package.

How to Apply:

Interested applicants must submit a resume and cover letter with salary requirements to:

Human Resources Department
Jericho Project
Job Code: **Assistant Director, Rapid Re-Housing**
245 W. 29th Street, Suite 902
New York, NY 10001
Fax 646.624.2301
careers@jerichoproject.org

No Phone Calls Please.

Jericho Project is an equal opportunity employer that does not discriminate in its hiring practices and, in order to build the strongest possible workforce, actively seeks a diverse applicant pool. www.jerichoproject.org