



Position: Social worker- RRH  
Location: New York, NY  
Reports to: Manager Building Operations  
Hours: Full-time/40 hour per week, some evenings/weekends required

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### **About Jericho Project**

Jericho Project is a nationally-acclaimed nonprofit ending homelessness at its roots by enabling homeless individuals and families to attain quality housing, employment and mental and physical health services. The 37-year-old nonprofit serves over 2,500 individuals, including 700 veterans, annually. Jericho has been a key partner in New York City's initiative to end veterans' homelessness, and is leading bold, innovative strategies to do the same for families and young adults.

Our programs touch four cornerstones of a person's life: housing, employment, wellness, and family stability. We create a culture of "moving on" through a foundation of housing and supportive services provided by expert program specialists and case managers.

We have over 550 units of supportive housing including 9 residences in the Bronx, Harlem, and Astoria, as well as scatter-site apartments throughout NYC.

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### **About the Position**

Jericho Project is seeking a full-time social worker who will be responsible for providing rapid re-housing services to high risk veterans, young adults, and families. The social worker will carry a caseload of approximately 10-12 households.

The incumbent will be required to have frequent contact, but not limited to, weekly or monthly face-to-face meetings, telephone conversations, aftercare contacts and survey distribution, e-mail, and other electronic exchange with each participant on his or her caseload, depending on the need for services and post-placement support.

### **Responsibilities:**

- Utilize Motivational Interviewing and Harm Reduction techniques to assist both veterans and young adults, singles and families who are homeless to resolve their housing crises and promote long-term housing stability.
- Conduct assessments and program intakes for individuals seeking rapid re-housing services. Ensure data is accurate and complete and that all required accompanying documentation is collected. Update case notes in electronic case management system in a timely manner.
- Make referrals on behalf of participants for mental health services and complete psychosocial, psychiatric assessments and supportive housing applications with oversight and support from LCSW Therapist.
- Assist in the development and facilitation of workshops and groups including independent skills, healthy relationship, and mental health, etc.

- Provide therapy and psychoeducation to RRH participants as needed with oversight and support from LCSW Therapist.
- Conduct intakes and assist in the orientation process of new program participants.
- Provide direct case management services in the office and at field/home visits with high-risk participants.
- Develop and update housing stability plans to assist participants to obtain or maintain permanent housing. Identify household's strengths, needs, abilities, and preferences. Utilize a variety of interventions to assist participants with overcoming barriers to housing stability, including increasing income and benefits.
- Provide hands-on assistance to engage high-risk participants in finding suitable housing, including accompanying those participants to apartment viewings and other appointments. In addition, the Social worker will advocate on behalf of the participants with landlords and brokers to overcome any issues or challenges to securing and maintaining suitable housing. Work collaboratively with community housing specialists to identify suitable housing.
- Assess high-risk participants for housing readiness by evaluating the appropriate level of housing for the client needs.
- Conduct housing re-inspections for identified units once the client has moved into housing to assess for concerns. Mediate household and/or landlord-tenant disputes that threaten housing stability. Serve as point-of-contact for landlords and maintain positive landlord relationships.
- Conduct Bi-monthly face to face contact with participants and monthly visits to the client's home.
- Coordinate with Workforce Opportunities team to link participants to employment and educational assistance.
- Identify and make referrals to community resources including but not limited to preventive services, long-term case management programs, benefits assistance, SSI/SSDI, mental and physical healthcare, pantries, hospitals, and Homebase to maintain stable housing.
- Assist with household budgeting and provide referrals for financial counseling as needed.
- Assess participants' need for financial assistance and submit completed requests as needed.
- Provide crisis intervention and skill building as needed.
- Utilize electronic case management system. Maintain accurate and up-to-date client files.
- Participate in community initiatives to fulfil Jericho Project's mission to end homelessness.
- Participate in case conferences, staff meetings, and training.
- Carry out other duties as assigned by Assistant Director and/or Program Director.

### **Requirements:**

- Master's Degree in social work required.
- Licensed Master Social Worker (LMSW) preferred. LMSWs will receive clinical hours and supervision from an LCSW.
- Experience working in homelessness, substance abuse, mental health and/or trauma settings preferred.
- Experience working with veterans/military, young adults, or LGBTQ populations preferred.
- Knowledge of NYC resources preferred.
- Must possess strong organizational, writing, communication, and computer skills.
- Candidates must be self-starters with the skills and energy to work with high need participants in the community.
- Strong engagement and interpersonal skills.

### **Compensation:**

Salary is commensurate with experience. Jericho Project offers a comprehensive benefits package.

**How to Apply:**

Interested applicants must submit a resume and cover letter with salary requirements to:

Human Resources Department  
Jericho Project  
Job Code: **Social Worker- RRH**  
245 W. 29th Street, Suite 902  
New York, NY 10001  
Fax 646.624.2301  
careers@jerichoproject.org

**No Phone Calls Please.**

*Jericho Project is an equal opportunity employer that does not discriminate in its hiring practices and, in order to build the strongest possible workforce, actively seeks a diverse applicant pool.*  
[www.jerichoproject.org](http://www.jerichoproject.org)